



**2022
25th Annual Conference
and
Upper Midwest Healthcare Expo**



Registration

MNSPA Website: <https://www.mnspa.org/2022-attendee-application>

**Location:
Anoka Technical College
1355 US 10
Anoka, MN 55303**

Conference-NEW LOW PRICE for both Friday and Saturday-\$60

Students-\$30

If you're only able to attend Friday or Saturday, you will receive CE's for the date attended. The registration fee is the same if you attend one or two days.

Registrants are required to make their own overnight accommodations

Learning Objectives

- Explore Best practices and current evidence to detect potential cycle failures.
- How industry professionals positioned themselves for career growth and what you can learn from them
- Participants will learn the differences between a proactive and reactive quality assurance program
- Describe the ways in which Sterile Processing professionals have critical insider knowledge about surgical quality
- Implementation of projects that build a strong SPD/OR relationship
- Connecting Passion for Sterile Processing to Positive Patient Safety results
- Discuss examples of best practices for recording quality events and audits
- Describe components and stages of building a comprehensive education curriculum
- Define the foundation of optimizing workflow
- Learn what new AAMI documents are being actively worked on and HSPA's role in those activities

SCHEDULE DETAILS – FRIDAY, OCTOBER 7, 2022

Conference Theme: Education is the Key

<i>Time</i>	<i>Session</i>	<i>Description</i>
0645 - 0730	Registration	Continental Breakfast and Networking
0730 - 0745	Welcome	Welcome and Introductions Day 1
0745 - 0845	Opening Session 1	<p>William Leiva-PhD Candidate, MPH – Epidemiology and Health Economics, MBA, Bachelor in Chemistry and Physics, Bachelor in Industrial Engineering</p> <p>Sponsor: 3M 1 Hour</p> <p>Session 1: “Load Configuration and Impact on Steam Quality” Every hospital process thousands of medical devices every day, increasing in complexity but also in diversity of design and material used. The way packs, containers and other materials are loaded onto the sterilizer, have a direct impact in how steam will behave and therefore, in the sterilization results.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Describe common cycle configurations. • Describe impacts related to load and material diversity. • Explore Best practices and current evidence to detect potential cycle failures.
0845 - 0945	Session 2	<p>Jamie Zarenbinski-CRCST, CER, CHL</p> <p>SPONSORED BY: STERIS-Key Surgical 1 Hour</p> <p>Session 2: “Today’s Tech is Tomorrow’s Manager: How to Position Yourself for Career Growth” Moving up the career ladder can feel daunting, confusing, and potentially unattainable. This presentation will be healthcare industry focused, and sterile processing focused. We will discuss individual career growth; specifically, the career growth tools that techs, facility leaders, and industry leaders have used to give more opportunity for growth within the sterile processing industry. Most importantly, giving a road map to what you can do on your own to position yourself for sterile processing career growth.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • How industry professionals positioned themselves for career growth and what you can learn from them • Identify tools that industry leaders use to facilitate department and individual growth in the sterile processing department • What can the healthcare industry and sterile processing professionals do to keep moving the profession forward
0945 - 1000	Break	Mid-Morning Snack and Networking
1000 - 1100	Session 3	<p>Michael Matthews-MBA, CRCST, CIS, CHL</p> <p>SPONSORED BY: Agiliti 1 Hour</p> <p>Session 3: “Reporting for Duty - The Data Every SPD Leader Should Have” This presentation will review the types of data that SPD leaders should be familiar with and how to use the insights from the data to deliver better, more efficient, and cost-effective patient care.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Listeners will be able to define Key Performance Indicators and their role in effectively managing a Sterile Processing Department • Participants will learn the differences between a proactive and reactive quality assurance program • Participants will examine tools for forecasting and prioritizing work in Sterile Processing, including reading a surgical schedule

SCHEDULE DETAILS – FRIDAY, OCTOBER 7, 2022

1100 - 1200	Lunch	Lunch and Networking
1200-1300	Session 4	<p>Lindsay Brown-CRCST, CFER, CCSVP</p> <p>SPONSORED BY: Beyond Clean 1 Hour</p> <p>Session 4: “Informed Patient Consent: A Sterile Processing Perspective” How much does a surgical patient really know about what is about to happen to them when they go under anesthesia? Or perhaps a better question is, how much do frontline Sterile Processing professionals know that could positively or negatively impact this person’s surgical outcome? This presentation will discuss the theme of informed consent, but with the particular perspective of the Sterile Processing technician in mind -- and show the full scope of information available to our teams that patients really have no information about. If informed consent is ultimately about making informed choices, our industry owes it to the public at large to continue to educate around who we are, what we do, and why it matters.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Explain the difference between the traditional understanding of "informed consent" and what it means in the Sterile Processing context. • Describe the ways in which Sterile Processing professionals have critical insider knowledge about surgical quality. • Discuss proactive measures to create a more informed patient population.
1300 - 1400	Session 5	<p>Kevin Anderson-MBA, BSN, RN, CNOR, CRCST, CHL, CIS, CER</p> <p>SPONSORED BY: Heathmark 1 hour</p> <p>Session 5: “Building a Strong OR/SPD Relationship” Attendees will learn about the customer relationship between the OR and SPD as well as practical tips on how to build a strong interdepartmental relationship that will set them up for successful patient care in the operating room.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Explain the customer relationship between the sterile processing department and the Operating Room. • Identify the common issues between the SPD and the OR. • Implementation of projects that build a strong SPD/OR relationship.
1400 - 1415	Break	Break and Networking
1415 - 1515	Session 6	<p>Sarah Nolan, Account Representative-BA, CCSVP, GTS</p> <p>SPONSORED BY: ASP 1 Hour</p> <p>Session 6: “Fanning the Flame: Nurturing your Passion in Sterile Processing” How someone recognizes their passion, applying passion to work and affects passion has on sterile processing.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Defining passion – things to be passionate about. • Do what you love! How to identify & follow your passion. • Connecting Passion for Sterile Processing to Positive Patient Safety results. Passionate employees understand the importance of their work and the direct relation to the purpose of the organization.
1515 - 1730	Upper Midwest Healthcare Expo	<p><u>Hors d’oeuvres will be served and door prizes will be awarded.</u> Keep up with the latest products and services available. Be sure to thank our vendors for their support with this conference! Meet and network with colleagues.</p>

SCHEDULE DETAILS – SATURDAY, OCTOBER 8, 2022

Conference Theme: Education is the Key

<i>Time</i>	<i>Session</i>	<i>Description</i>
0700 - 0730	Registration	Continental Breakfast and Networking
0730 - 0745	Welcome	Welcome and Introductions Day 2
0745 - 0845	Session 7	<p>Alison Sonstelie-BS, CRCST, CHL, CIS</p> <p>SPONSORED BY: Ascendco 1 hour</p> <p>Session 7: “Events and Audits, Critical Components of Quality Management” This presentation will review the importance of recording quality events and audits as it relates to quality management in Sterile Processing Departments.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Review recommendations from AAMI ST90 • Understand the importance of the process for recording events and audits and how it fits into existing workflows • Discuss examples of best practices for recording quality events and audits
0845 - 0945	Session 8	<p>Hannah Schroeder-CRCST, CIS, CHL, CER</p> <p>SPONSORED BY: 1 hour</p> <p>Session 8: “From the Ground Up: The Successes and Trials of Building A Comprehensive Education Program” An up-close look at three phases of integrating education development, and the steps taken at an academic, Level I trauma center to implement a standards-based curriculum. The presentation will address the process, goals and efforts to make education a part of operations and standardize competency assessment to better prepare reprocessing technicians for future development.</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Describe components and stages of building a comprehensive education curriculum • Identify approaches to integrating education into sterile processing department standard operations • Evaluate continuing responsibilities of a Sterile Processing Education Coordinator
0945 - 1000	Break	Mid-Morning Snack and Networking
1000 - 1100	Session 9	<p>Ed Gruhlke-Certified Health Care Leader, Certified Registered Central Service Technician, American Society for Quality, Quality Improvement Associate</p> <p>SPONSORED BY: STERIS 1 hour</p> <p>Session 9: “Clinical Education Specialist” Optimizing Sterile Processing Workflow</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> • Define the foundation of optimizing workflow • Describe the Lean process used initially in the manufacturing industry as a means to optimize sterile processing workflow. • Discuss the steps involved in workflow mapping, streamlining and process improvement measurement in achieving optimal workflow
1100 - 1200	Closing Session 10	<p>Amanda Benedict, MA, ASTD Damien S. Berg-BA, BS, CRCST, AAMIF</p> <p>SPONSORED BY: AAMI and HSPA 1 hour</p> <p>Session 10: “AAMI and HSPA Update: New and Upcoming Standards and TIR’s” This presentation will give the audience a timely update on newly published standards such as ANSI/AAMI ST91 (Endoscopes) and standards and technical information reports currently under development for water quality, transportation of processed devices, and probes processing.</p>

		Learning Objectives: <ul style="list-style-type: none"> • Understand the changes and key take aways for processing of endoscopes (ANSI/AAMI ST91). • Learn what new AAMI documents are being actively worked on and HSPA's role in those activities. • Gain an understanding of the AAMI standards development process and how YOU can be part of it.
1200 - 1230	Business Meeting	MNSPA Members Meeting/Prize Drawing

Thank you for attending the 25th Annual MNSPA Conference and Expo!

Please complete the following to receive your CE's:

- Speaker evaluation forms**
- Conference evaluation form**

2022 MNSPA CONFERENCE SPEAKERS

William Leiva-PhD Candidate, MPH – Epidemiology and Health Economics, MBA, Bachelor in Chemistry and Physics, Bachelor in Industrial Engineering



William Leiva Pérez is an Industrial Engineer and holds degrees in both Analytical Chemistry and Physics and master's degrees in Business Administration and Public Health with specialization in Health Economics and Epidemiology; currently pursuing a PhD in Economic Statistic, researching the impact of adverse events on Health care system performance among the OECD Countries.

William is a voting member on AAMI Working Groups as part of the Sterilization Standards Committee.

He is currently the Global Scientific Affairs Manager for 3M Medical Solutions Division, residing in Saint Paul, Minnesota.

Jamie Zarebinski-CRCST, CER, CHL



Jamie Zarebinski has been a part of the sterile processing industry since 2013 and has 7 years of experience supporting departments as a sales representative at Key Surgical. In 2018 she was the recipient of the Robert Hilbolt Award for outstanding healthcare professional in the Sterile Processing industry from the Michigan Society of Healthcare Central Service Professionals (MSHCSP).

In 2019 Jamie moved to the role of Clinical Educator for Sterile Processing at Key Surgical, a Steris company. She plays an active role in the sterile processing industry as an in-person and virtual speaker at medical facilities and educational seminars around the United States. She works with sterile processing staff to share, develop, and implement best practices based on recommendations by our governing bodies such as AAMI, HSPA, SGNA, AORN and others.

Michael Matthews-MBA, CRCST, CIS, CHL



Michael Matthews is the Director of Customer Education and Training at Agiliti. Michael began his career in healthcare as a sterile processing technician. After achieving “triple-crown” status, he began working as manager of Central Sterile and published articles in industry publications, such as Infection Control Today and Becker’s Healthcare Review. He then assisted in the opening of a new hospital, where his responsibilities included hiring and training all staff, building and purchasing all surgical instrument trays, and creating all policies and procedures.

After completing his MBA, Michael began working as a clinical education manager with Northfield Medical, who was later acquired by Agiliti Health. Michael’s focus is on providing real world, practical education to front-line healthcare workers that leads to demonstrable cost-savings through preventing device damage.

Lindsay Brown-CRCST, CFER, CCSVP



Lindsay Brown is the Vice President of Sales and Marketing for Beyond Clean. She is a Certified Registered Central Service Technician (CRCST), a Certified Central Service Vendor Partner (CCSVP) through IAHCSSM, and a Certified Flexible Endoscope Reprocessor (CFER) through CBSPD. Lindsay has been an active part of the Sterile Processing industry as a speaker at medical facilities and educational seminars around the United States and Canada and has educated healthcare personnel on both fundamental and progressive industry topics.

Kevin Anderson-MBA, BSN, RN, CNOR, CRCST, CHL, CIS, CER



Kevin Anderson is a Clinical Education Specialist for Healthmark Industries. He is a registered nurse (BSN) that completed his MBA in 2021. He also has multiple certifications including CNOR, CRCST, CHL, CIS and CER.

Before joining Healthmark Industries, Kevin worked for 18 years in the acute care setting serving in various clinical and leadership capacities including clinical coordinator of general surgery, operating room manager and manager of sterile processing and endoscopy services. His sterile processing team was recognized with IAHCSSM's Confidence Builder Award for their outstanding quality improvement in 2018.

Kevin is a published author with articles featured in Outpatient Surgery and the AORN Executive Newsletter. He also enjoys producing his own written content, podcasts, YouTube videos and presenting at industry conferences, using his experiences to improve quality, education, and integrity within the field of sterile processing. He is also an active member of AORN and sits on multiple working groups for AAMI.

Sarah Nolan, Account Representative-BA, CCSVP, GTS



Sarah has over 18 years' experience as an effective representative focused on exceeding customer expectations by delivering an exemplary level of service. The last 7 ½ years Sarah's passion has been focused on Sterile Processing with a high level of enthusiasm for patient safety based off best practices, industry standards and regulations. She thrives on building long-term relationships and being proficient in quickly advocating options to help customers meet their goals.

Sarah has been with Advanced Sterilization Products (ASP) since 2021 working as an account representative for MN, ND & SD. Sarah works with members of the Sterile Processing and O.R. community to share, develop, and implement best practices by providing on-site in-services, hosting educational seminars, and speaking on current sterile processing topics. Sarah supports and encourages best practices for sterile processing, infection control and medical device reprocessing.

Sarah has a B.A. focused on Business Sales from St. Catherine University, CCSVP certified through HSPA and GTS certified through SGNA

Sarah is a member of HSPA, SGNA, AORN, and AAMI.



Alison is a Client Success Manager at Ascendco Health. She has over 10 years of experience in Sterile Processing and Supply Chain, where she specialized in project, inventory, and quality management.

Highlights

- IAHCSSM Board of Directors - Director
- AAMI ST79/Working Group 40 voting member (Comprehensive Guide to Steam Sterilization and Sterility Assurance in Health Care Facilities)
- AAMI ST90/Working Group 86 voting member (Quality Management Systems for Processing in Health Care Facilities)

Accomplishments/Projects/Awards

- IAHCSSM Annual Conference Belimed Scholarship Recipient, 2014
- IAHCSSM Confidence Builder Award, 2014
- Sanford Improvement Poster Fair – Participant, 2014
- “Standby for Success”
- Creation of pre-built standby case carts
- Breakaway lock, visual if cart was used or not
- Reduced case picking workload by 750 hours annually
- Standardization of operating room stock
- Created standard room stock for Neuro/Ortho and General operating rooms
- Decreased time spent counting and replenishing inventory by 20%
- Increased consumption of product and reduced phone orders to CSPD by 5%
- Procedure Card Accuracy project
- Collaboration with operating room staff
- Developed process for creating new procedure cards and updating existing procedure cards
- Reorganization of surgical warehouse
- Shelving was oriented to follow flow of case picking process
- Shelving changed from high density to low density for supply storage

NoCoast Consulting, LLC - President - August 2018 - present

- Speaking and educational sessions at national and chapter conferences
- Article writing for Healthcare Purchasing News, AAMI Horizons, UltraClean News Splash
- Sterile Processing department audits - accreditation survey readiness and process improvement
- Development of robust, standards-based assessment tools
- Assessment of all critical reprocessing areas – OR, Sterile Processing, Endoscopy, Birth Centers, Clinics
- High-level and detailed report outs with action items provided to customers. Audience includes executive level leadership, department managers, and supervisors



Hannah Schroeder is the Sterile Processing Education Coordinator at Froedtert & The Medical College of Wisconsin located in Milwaukee, WI. Her focus includes best practice and regulatory compliance, recruitment and orientation, and staff development for the SPD department. She also collaborates with stakeholders throughout the OR, ambulatory clinics, and Infection Prevention—sharing subject matter expertise and assisting with education and competency validation for safe medical device handling and reprocessing. Hannah holds all four (4) HSPA certifications, was the 2021 undergraduate recipient of the HSPA Betty Hanna Foundation Scholarship, and is presently pursuing her Bachelor’s in Healthcare Administration.

Ed Gruhlke-CHL, CRCST, American Society for Quality, Quality Improvement Associate



Edward Gruhlke worked in the sterile processing field for over 30 years, beginning his career as Lead Technician and advancing to Materials Coordinator followed by a Sterile Processing Director. He has spent 8 years consulting and leading SPD process improvement, providing leadership training, and implementing LEAN practices.

Attended the United States Navy Hospital Corps School and the Fleet Marine Force Field Medical Service Training School and has received his CRCST and CHL certifications through IAHCSSM.

Area of Expertise:

- Operational assessments and planning
- Growth/Expansion of Departments
- Process improvement implementation
- Management mentoring

IFU Research and Compliance time in the field, Silas spent 10 years at 3M headquarters and plants supporting the manufacture and development of 3M's sterilization monitoring products. Silas has been a co-chair or member of several AAMI working groups and was a customer of 3M's before joining the organization.

Certifications: CQA, CRCST

Amanda Benedict, MA, ASTD



Amanda Benedict, MA, CStd, is Vice President, Standards, a role assumed in 2020 after joining AAMI as a Standards Director in 2015. She has oversight of the strategic and operational functions of AAMI's expansive and dynamic Standards program and portfolio. She managed the national and international work program for the AAMI Sterilization standards portfolio from 2015 until 2022, which included serving as the Secretary and U.S. TAG Administrator for ISO/TC 198 on sterilization of health care products, and now leads the AAMI and ISO standards activities in quality management for medical devices.

Ms. Benedict holds a Bachelor of Arts in psychology and a Master of Arts in education and human development from the University of Maryland, College Park.

Damien S. Berg-BA, BS, CRCST, AAMIF



Damien Berg, BA, BS, CRCST, AAMIF is the Vice President of Strategic Initiatives for the Healthcare Sterile Processing Association (HSPA). Berg, an IAHCSSM Past-President of the board of Directors (2018-2019) and a veteran Sterile Processing leader who most recently served as regional manager for UHealth in Northern Colorado.

He has over 28 years of Sterile Processing and OR experience serving in multiple roles SPD Tech, SPD Manager, SPD Director, Scrub Tech, GI Tech, and Combat Medic. He has a degree in Business Administration and Healthcare Management and extensive experience working closely with healthcare organization leadership and for various regulatory bodies and standards making groups such as the American National Standards Institute and the Association for the Advancement of Medical Instrumentation (ANSI/AAMI) and the International Standards Organization (ISO).

In addition, he serves on the Executive Committee for the World Federation of Hospital Sterilization Science (WFHSS). He is an international speaker and Sterile Processing representative on a global scale, such as at chapter events, legislative/advocacy meetings and numerous conferences.